

WILLIAMS SHIPPING TRANSPORT LIMITED (WST)

All of our services are carried out under Road Haulage Association Conditions of Carriage 2009, Road Haulage Association Conditions of Storage 2009 and the Convention for the International Carriage of Goods by Road ("CMR")

ADDITIONAL INFORMATION ABOUT OUR SERVICES

1. GENERAL (applicable to all work carried out)

- a) Work to be carried out during normal weekday working hours, Monday to Friday unless otherwise agreed.
- b) It is the Customer's responsibility to ensure that the goods have sufficient structural and surface integrity to withstand the forces put upon them by the securing and / or lifting equipment and the forces applied during transit, lifting, handling and / or shipping. The operator will secure goods to the vehicle/platform using various securing equipment which he deems necessary, to his satisfaction. A range of securing equipment will be used which may include chains. WST will not accept liability for damage caused by such equipment during the loading, transit, unloading, handling and / or shipping.
- c) The following cancellation/postponement charges would apply in the event of late cancellation/postponement, unless specifically agreed differently prior to order.
Less than one working days' notice: 100% of the costs of work as quoted.
More than one working day but less than two working days' notice: 50% of the costs of the work as quoted.
More than two working days but less than three working days' notice: 25% of the costs of the work as quoted.
Any costs incurred or committed to by WST relating to the order prior to cancellation will be charged to the customer irrespective of above notice periods.

2. TRANSPORT

- a) The Customer must supply suitable access / egress and good hard standing for loading / unloading. The Customer must ensure that the access route to all sites is sufficiently wide, high and load bearing to enable WST to collect / deliver the goods to the required point.
- b) Loading / unloading is to be arranged by the Customer unless otherwise agreed.
- c) Loading / unloading of wheeled or tracked plant by means of driving such plant on / off ramped trailer shall be carried out by the Customer unless otherwise agreed.
- d) Two hours loading / unloading time is permitted per vehicle, demurrage thereafter to be charged per hour or part thereof.

3. ABNORMAL LOAD MOVEMENTS

- a) A load may only be carried as an abnormal load if it is either oversized or over weight as an individual item. It may not be carried under abnormal load regulations if it is deemed to be divisible, and that by dividing it, it would become transportable under Construction and Use ("C&U") regulations. The Customer is to warrant that all dimensions and weights are correct and indivisible.
- b) The work that will and / or can be carried out is subject to suitable route(s) being available at the time and date of movement giving 2 clear working days notice (excluding Weekends and Bank Holidays) to Police Forces.
- c) Department of Transport VR1 authorisation is required for loads between 5.00m and 6.10m in width. The authorisation is to be obtained by the Customer and furnished to WST in advance of the work being carried out. In the event that the Customer requests that WST obtain the necessary authorisation, WST will do so at cost plus a 15% administration charge.
- d) Removal and / or replacement of any street furniture, overhead wires or any obstruction to facilitate the safe passage of any load(s) will be charged to the Customer at cost plus a 15% administration charge.
- e) Any additional costs (i.e. Police and / or private escorts) incurred for the safe passage of any load(s) will be charged to the Customer at cost plus a 15% administration charge.
- f) Delays incurred due to the non availability of Police / Private escorts (if applicable) will be charged at demurrage rate after 1 hour.
- g) No site / route inspection will be provided and / or has been requested in preparation of this quotation unless stated otherwise.
- h) All route surveys, if required and / or requested by any Authority notified will be charged as an extra.

4. SUPPLY OF CRANEAGE (including mobile or lorry loader)

- a) In some cases WST will not carry out any lone crane work, this is subject to WST's discretion. Therefore the Customer must ensure that the delivery / collection address is attended at the time of delivery / collection, and if this is not possible then the Customer must advise WST prior to delivery / collection. Failure to do so may result in aborted journey charges.
- b) WST will supply standard lifting equipment unless requested otherwise. Specialist lifting equipment can be provided, on request, at additional cost. Should the Customer require specialist lifting equipment, such as lifting beams, the Customer must advise WST at the time of enquiry. In the event that no specialist lifting equipment is requested and the goods are unable to be lifted without the specialist lifting equipment, the additional costs of arranging for the specialist lifting equipment to be utilised on an urgent basis will be for the Customer's account at costs plus 15% administrative charge. In the event that no specialist lifting equipment is available at short notice, any delay (to be charged at a

demurrage rate after one hour of requesting for the specialist lifting equipment) and / or aborted / cancellation of instructions would be for the Customer's account.

- c) For mobile craneage WST will contract out the craneage to a third party. For avoidance of doubt the terms and conditions of the supplier of the crane apply and where applicable will supersede the WST's conditions. Any additional charges incurred, as a result of WST's crane supplier applying such terms, will be recharged to the Customer at cost plus 15%.

5. CARGO HANDLING

- a) The Customer warrants that the goods should have suitable lifting points. WST reserve the right to refuse to lift the goods if the relevant lifting certificates are not in order. Any costs arising from WST being unable to lift the goods due to the breach of the Customer will be for the Customer's account.
- b) The Customer warrants that all goods are to be packed satisfactorily (in particular for cased cargo and crates) and the cases / crates are structurally suitable and secure for the type and weight of the goods.
- c) WST may use dunnage in the packing of the goods which may alter the packed dimensions.
- d) If goods are to be delivered to ISPM 15 countries, the Customer must inform WST to use treated timber. WST will keep possession of the certificates and will produce the certificates upon the Customer's request.

6. STORAGE

- a) WST require full settlement of invoices prior to the removal of the customer's goods from storage, irrespective of any payment terms in place.

7. TRAILER HIRE

- a) Please see separate trailer hire agreement available on request.